Welcome to Estonia!

The Estonian state offers Ukrainian citizens and their family members who have fled the war a safe place to stay, education, support in finding a job, and various services.

While the information in this brochure is correct at the date of publication, it may change in time. For the most up-to-date information, please visit dopomoga.ee.

Say hello to the Estonian language!

Tere tulemast!

刑事案件

Добро дошли

Здравствуйте

Привет

Say hello to the Estonian language!

Tell me more about life in Estonia!

Want to learn more about living in Estonia? Visit our website at dopomoga.ee to find out more.

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PLACE OF STAY

From the reception centre, you will be directed to a place of temporary accommodation if necessary. If you turn down the offered accommodation, you have to help from the local government of your residence.

If you have received a residence permit in Estonia, you must notify the address of your residence in the population register. You can do this via: LV: https://rahvastikuregister.ee, RU: https://rfr24.ee, EE: https://keskraamatukogu.overdrive.com.

EMPLOYMENT

Once you have received temporary protection, you can start working immediately. The Estonian Unemployment Insurance Fund helps you to find work. If you register with the insurance fund, you are entitled to labour market services and benefits.

The Unemployment Insurance Fund pays registered unemployed people of working age unemployment allowance of 292 euros per month, if necessary.

Unemployment Insurance Fund information line 15001 (+372) 600 6300, info@kkraav.ee.

Always prefer an employment contract. Only sign a contract that you understand. Your employer must pay you at least the minimum wage. In 2022, the minimum wage is €34, except the taxes. Full-time work in Estonia is eight hours a day and 40 hours a week. If you work on the basis of aggregated work time, the days may be different.

If you have any questions regarding employment security, contact the regional employment centre of your area (+372) 860 6500 or write to jurist@kkraav.ee.

APPLYING FOR A NURSERY SCHOOL AND SCHOOL SPOT

You can apply for a nursery school or school spot directly from the local government or school even if you do not have a permanent identification code, temporary protection, or permanent residence.

Children living in Estonia are subject to the compulsory school attendance from the age of 7. Until the acquisition of basic education up to the age of 17.

Education is generally provided in Estonian, and in some basic schools also in Russian.

Attending nursery school is not obligatory in Estonia. The local government ensures that all children between the ages of 1.5 and 7 who live in Estonia have the opportunity to attend nursery school.

To continue studying partly in Ukrainian, you can find study materials and opportunities to participate online: e-kool.ee.

Information about education in Estonia in Ukrainian is: https://www.kool.ee. If you want to contribute as a teacher, register with the Unemployment Insurance Fund to find a job.

PUBLIC TRANSPORT

Public transport is free for refugees on trains, city and county buses, trolleybuses, and trams. You need to get a public transport card from your local government or regional public transport centre. In trams, you will also be asked to present your identity document.

You can apply for this card by showing your Ukrainian residence permit or a Ukrainian biometric passport.

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From temporary protection to independent living

Temporary protection and personal identification code
To get access to education, social benefits, and the labour market, apply for temporary protection and an Estonian personal identification code.

Bank account
Before you apply for benefits and allowances, open an Estonian bank account.

General health examination
The purpose of the general health examination is to obtain an overview of the state of health of the war refugees to ensure the same high-quality and solidarity-based medical care for them as is available for all other residents of Estonia.

Family allowances
If you came to Estonia with a child, you have the right to receive family allowances. To apply for family allowances, go to the nearest service office of the Estonian National Social Insurance Board.

Guardianship
If you came to Estonia with a minor child but you are not their mother or father, you must become their guardian to represent the child.

Pension
If you are of Estonian retirement age, i.e. born in 1958 or earlier, you can apply for an old-age pension.

Nursery school and school places
You can get information about available nursery school and school places from the local government of your place of residence.

Permanent residence
You can apply for a nursery school or school place directly from the local government or school even if you do not yet have a personal identification code, temporary protection, or permanent residence.

Pension
If you have a child under the age of three, you will also receive health insurance along with family allowances.

Work
If you are born before 1958, i.e. a pensioner in Estonia

Subsistence benefit
If you have received temporary protection, you are entitled to a subsistence benefit.

Adaptation programme
To make it easier to adapt to living in Estonia, you need to participate in an adaptation programme and take a basic Estonian language course.

Information about the start and registration of the adaptation programme and language course will be sent to you by e-mail.

Pension
This will also give you health insurance.

To apply for family allowances, go to the nearest service office of the Estonian National Social Insurance Board.

Bring your identity document and the decision on temporary protection.

Family allowances
Bring your identity document and any other documents you have for the child and their parents. In addition, bring the decision on temporary protection.

Please inform the Embassy of Ukraine in Estonia that the children are in Estonia.

Get information from the Estonian Health Insurance Fund haigekassa.ee/en

Bring your identity document and the identity document of the child.

Read more about the educational system from www.hm.ee/uk

To apply, go to the nearest service office of the Border Guard Board.

To apply for family allowances, go to the nearest service office of the Estonian National Social Insurance Board.

Bring your identity document and the decision on temporary protection.

Please inform the Embassy of Ukraine in Estonia that the children are in Estonia.

You can apply for temporary protection and a personal identification code at the reception centre or from the nearest bank.

To open a bank account, go to the nearest bank.

Before you apply for benefits and allowances, open an Estonian bank account.

Bring your identity document and the decision on temporary protection.

You can apply for temporary protection and personal identification code at the reception centre or from the nearest border guard board.

You do not have to be on the patient list to get help. Find a suitable family doctor and their contacts on the website of the Estonian Health Insurance Fund haigekassa.ee/en.